MARS User Login Logout MIS

MARS User Login Logout MIS for Cisco IP Phones provides reports for all the login & logout actions on the user's Cisco IP Phone.

Many organizations struggle to manage and optimize their voice infrastructures actual requirement compared to the devices already deployed.

A simple requirement is that management needs to analyze the need of optimum number of phones deployed for users in the enterprise. The phones can be hard phones or soft phones like Cisco IPC/Cisco Jabber Windows Client.

Callers report that often they do not reach a human on trying to contact the organization.

Management may have the feeling that some staff are not logging into the phone system to avoid calls.

To have an answer to all the above a MIS system if present can help the management to analyse the situation.

Hence the requirement of an MIS system for Cisco CUCM which gives the below information

- … User's Login-Logout time in the Cisco IP Phone
- … Whether user was logged in to a hard phone or a soft phone(CIPC/Jabber Windows Client)
- … User login history report
- … User logged out history report
- … Managers are able to generate the reports for their individual team members

Supporting Hardware & Software:		
1.	CUCM Supported	8.x,9.x,10.1,10.5,BE 6000,BE 7000
2.	Phones supported	7861, 7940, 7941,7942G,7945, 7960, 7961, 7962,797x, 89xx, 99xx,IP Communicator. For other phone models please contact Parsec.
3.	Application Server Details	Intel Xeon Quad Core 2.3 + RAM : 8 GB+,HDD : 70 GB+ Windows Server 2008 R2 64 Bit /Windows Server 2012 R2 64 Bit VMware supported