

MARS Auto Redial

Introduction

MARS Auto Redial is a utility application which allows the user to put a particular number in the redial mode till the time a response is obtained. For a number which is constantly busy can be enabled for redial on a Cisco IP Phone. This not only saves time for the executive but also adds business process benefits to certain crucial functions of the organization.

Features

MARS Auto Redial identifies a busy tone and put the number into the redialing mode till the time it is answered. The application than keeps on dialing the designated number till the time the call is answered. Users can also configure the number of redial attempts if they wish to so that the system only attempts that many number of redials and stop after that if the calls are not answered. If the call is answered than the redialing pattern is interrupted automatically.

Benefits

MARS Auto Redial saves a lot of time and effort at crucial functions in an organization. Be it the sales calls or the calls to vendor help lines a lot of organizational resources are wasted in dialing and redialing numbers which had a habit of remaining busy throughout the day. Auto Redial can be invoked for such numbers so as to ensure that you did not miss out on slim changes of getting through whenever the number is free between calls.

Supporting Hardware & Software:		
1.	CUCM Supported	4.X, 5.X, 6.X, 7.X
2.	Phones Supported	7911, 7919, 7920, 7921, 7940, 7941, 7960, 7961, 7970 & Later XML Supported Phones
3.	CUAE	2.4.3, 2.5.1.1.SR2